

TRINITY LABAN

Code of Conduct for Public Engagement Participants

Code of Conduct

By booking to participate in our programmes, you agree to adhere to our Code of Conduct. If you have any questions please get in touch.

To ensure a positive experience for all participants we ask that you behave responsibly and show respect for the rights and wellbeing of fellow participants and staff.

Respectful Behaviour

Trinity Laban is committed to principles of social justice and to challenging all forms of inequality. In line with this commitment, we aim to ensure that:

- All individuals are treated fairly, with dignity and respect, regardless of age, gender, marital status, disability, race, faith, belief, social or economic background, sexual orientation, or any other immaterial distinction.
- Everyone has the opportunity to fulfil their potential.
- A supportive and inclusive environment is promoted for staff, students, visitors and participants.
- A zero-tolerance approach is taken to behaviour that compromises the dignity of others, including bullying, harassment and inappropriate or intimidating behaviour.

Everyone regardless of protected characteristics or individual differences is entitled to work and learn in an environment free from behaviour that undermines their dignity. This applies to staff, students, visitors and programme participants. All members of staff, teaching and non-teaching, are responsible for upholding these principles.

We ask that you:

- Actively engage in each class or activity, and inform staff if an injury, illness or wellbeing concern may affect your participation.
- Be supportive and respectful through your language, tone and behaviour. Listen to others' ideas and respect differences.
- Follow reasonable instructions from Trinity Laban staff, including teachers and teaching assistants.
- Approach creative tasks that involve touch with sensitivity and care, acknowledging that each individual has different physicality, comfort levels and personal boundaries.
- Use official Trinity Laban email addresses and phone numbers for all communication. All feedback and programme-related suggestions should be directed to the administrative team, not to artists.

Ready to Participate

To ensure a safe and enjoyable experience, please:

- Arrive on time. If you arrive after the class has begun, the teacher may not permit you to join to ensure proper warm-up and safety. Please note the car park is reserved for faculty who are teaching in the building, as well as for those with access needs or injuries. If

you have an injury or access needs and require parking, please contact the Programme Manager in advance so that a space can be arranged with security.

- Inform us in advance of any disabilities, injuries or medical conditions that may affect your participation so that reasonable adjustments can be made.
- Avoid wearing jewellery during movement classes for safety reasons.
- Work in bare feet or appropriate footwear as directed by the teacher. Outside shoes are not permitted in dance studios to protect the flooring.
- Bring a water bottle and remain hydrated.
- Wear appropriate and safe clothing.
- Store belongings in designated cubby holes or changing rooms. Trinity Laban is not responsible for valuables.
- Switch mobile phones off or place them on silent.

Health and Safety

Please support our commitment to keeping everyone safe by:

- Following all emergency procedures, including fire drills, as instructed by staff.
- Reporting any accidents, incidents or near misses to a member of staff promptly.
- Not bringing alcohol or illegal substances to Trinity Laban. Smoking and vaping are not permitted.
- Avoiding the use of spray deodorants and aerosols inside the Laban building. These may trigger the sensitive fire alarm system and can also affect individuals with asthma or breathing difficulties. Please use roll-ons or non-aerosol alternatives.
- Refraining from bringing food or drink into the dance studios, except for bottled water.

Concerns and Serious Incidents

In the event of serious incidents or misbehaviour, such as racial abuse or the use of illegal substances, the participant(s) concerned may not be allowed to continue attending Trinity Laban.

Complaints

If you have concerns about Trinity Laban staff or activities, in the first instance please talk to us informally about concerns or levels of service.

We value our good relationships with customers and aim to deal with any complaints or concerns sensitively. In case you have to make a complaint, please follow our customer complaint policy:

[Policies & Procedures | Trinity Laban](#)